

The Next Steps - Our Process

All of our bespoke training solutions are individually designed and tailored to meet your exact requirements. To give you an idea of what happens after you have made an initial enquiry here is the process that we follow from your initial training requirement through to the completion of your programme.

Your Initial Requirements

Call us, email us or complete our online form with what you would like to accomplish and achieve with your training event.

Follow Up Call or Email

After we have received your initial requirements one of our team will call or email you (depending on your preference) to discuss your requirements in more detail and to establish your training needs.

Finalising Your Training Needs

In addition to our follow up call and/or email, if required, we will meet with you to discuss your requirements further so that we can design a course or programme that will meet your exact requirements.

Pre-Course Approval

Once your training needs have been determined and agreed we will design a course/programme for your final approval and agree dates etc.

Course Delivery

Our course will be delivered by a highly skilled and experienced trainer who specialises in the training requirements that you are after.

Post Course Feedback

To enable you to determine the effectiveness of the training we will report back on the feedback from the course and we can also provide feedback on individuals that can then be used to help their ongoing development.

Post Course Evaluation

Was the training worth it? That is a question that many organisations are under pressure to answer. We can help you to determine the success and effectiveness of your training by reviewing the progress of the delegates throughout the course, immediately after the event and also ongoing at regular intervals – all as part of the service.

Post Course Support

After the course has been delivered the real work starts! This is when your staff will be implementing what they have learnt. Each delegate will have unlimited lifetime access to their trainer through email and the telephone for any help, guidance or advice that they might need.

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